

Course Schedule of Shanghai Jianqiao University

1. Basic Information

Course Code	1060035	Course Name	Business Communication (Bilingual Course)
Course Credits	2	Total Course Hours	32
Instructor	Naidan Zhang	Email	Nicola.Zhangn@outlook.com
Class	Business Administration-B20-10.11	Classroom	2-308
Q&A Time	Wednesday 16:00-17:15		
Textbooks	Excellence in Business Communication, John V. Thill Courtland L. Bovée , Peking University Press ,2014		
Bibliography	<p>Excellence in Business Communication (Thirteenth Edition) , John V. Thill Courtland L. Bovée, Pearson Education,2019</p> <p>Business Communication fundamentals, Zhou Shibao, Peking university press, 2011</p> <p>Business Communication: Rethinking your professional practice for the post-digital age, P Peter Hartley, Peter Chatterton, Routledge, 2015</p> <p>Model Business Letters, Emails and Other Business Documents ePub eBook, Shirley Taylor, FT Publishing International, 2015</p>		

2. Course Schedule

Week/Time s	Topics	Teaching Methods	Tasks
1	Introduction of the course Understanding Why Communication Matters Communicating as a Professional	Bilingual Lecture. Seminar.	Chaoxing MooC task
2	Exploring the Communication Process Using Technology to Improve communication committing to Ethical and Legal communication	Lecture. Seminar Case study.	Chaoxing MooC task
3	Improving Your Listening Skills Improving Your Nonverbal Communication Skills	Lecture. Seminar. Case analysis.	Chaoxing MooC task
4	Developing Your Conversational Skills Managing Workplace Conflict Developing Your Skills as a Negotiator	Lecture. Seminar. Case analysis.	Chaoxing MooC task
5	Understanding the Three-Step Writing Process Analyzing the Situation Gathering Information	Lecture. Seminar. Case analysis.	Chaoxing MooC task
6	Selecting the Best Combination of Media and Channels Organizing Your Information	Lecture. Seminar. Case analysis.	Chaoxing MooC task

注：课程教学进度计划表电子版公布在本学院课程网站上，并发送到教务处存档。

7	Adapting to Your Audience: Being Sensitive to Audience Needs a dapting to Your Audience: Building Strong Relationships Adapting to Your Audience: Controlling Your Style and Tone Composing Your Message: Choosing Powerful Words	Lecture. Seminar. Case analysis. Homework.	Homework: Business Messaging or Planning Reports and Proposals in group
8	Composing Your Message: Creating Effective Sentences Composing Your Message: Crafting Unified, Coherent Paragraphs	Lecture. Seminar. Case analysis.	Chaoxing Mocc task
9	Revising your message: evaluating the first draft Revising to improve readability	Lecture. Seminar. Case analysis.	Chaoxing Mocc task
10	Producing your message Proofreading your message	Lecture. Seminar. Case analysis.	Chaoxing Mocc task
11	Business Messaging or Planning Reports and Proposals ,presentation in Group	Presentation	Chaoxing Mocc task
12	Finding the Ideal Opportunity in Today's Job Market Planning Your Résumé Writing Your Résumé	Lecture. Seminar. Case analysis.	Homework : Résumé in English
13	Completing Your Résumé Building an Effective Linked In Profile handing in homework	Lecture. Presentation discussion	Chaoxing Mocc task

3. Grading Policy

Grading Computation	Exams and Assignments	Percentage
X1	Class Participation	10%
X2	chapter tasks on MOOC	30%
X3	Business Messaging , presentation in Group	30%
X4	Resume In English	30%

Instructor:



Dean's signature:



Time: Feb 12, 2023

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